

SERVICE ADVISORY

NO.: 1812 Rev A

TO: Garmin Panoptix™ Ice Fishing Bundle Owners and Operators

DATE: 22 March 2018

SUBJECT: Possible cable shorting in Panoptix™ Ice Fishing Bundle

PRODUCTS AFFECTED

Garmin Panoptix™ Ice Fishing Bundles (010-01800-20 and 010-01570-20) are affected.

ISSUE

In some situations, the male end of the charger connector on the all-in-one power cable can cause a short when it touches the positive terminal of the battery. This can cause the insulation on the wire to melt, which may present a risk of damage to the device or cable, fire, and/or bodily injury.

ACTION

Contact our product support staff at support.garmin.com or (800) 800-1020 from 7:00 am to 7:00 pm Central Time to obtain a cap for the charger connector.

Before the cap arrives, avoid storing the charger connector loose in the portable kit bag. Garmin recommends that you keep the charger connector connected to the wall charger, and store the connected wall charger in the interior zippered pocket in the back of the portable bag.

RESOLUTION

When you receive the cap from Garmin, attach the cap to the power cable, and firmly place the cap on the connector after each time you charge the device.

Note: Attach the cap to the charger connector cable on the all-in-one cable. The all-in-one cable is red and black. Do not attach the cap to the wall charger cable.

Attaching the Cap

1. Wrap the cap tether around the cord.
2. Squeeze the end circle to fold it in half.
3. Insert the end circle through the second circle.
4. After charging, disconnect the wall charger, and firmly place the cap on the all-in-one cable connector.

