

SERVICE ALERT

No.: 1951 Rev A

TO: Marine Customers
DATE: June 28, 2019
SUBJECT: Potential Delamination of Glass Displays

PRODUCTS THAT MAY BE AFFECTED

Garmin devices, including instruments and chartplotters:

GNX 20/21/120/130/Wind	GPSMAP 8417/8617	GPSMAP 7407/7607	GPSMAP 7410/7610
GMI 20	GPSMAP 8422/8622	GPSMAP 7408/7608	GPSMAP 7412/7612
GHC 20	GPSMAP 8424/8624		

See Appendix A for a complete list including Garmin part numbers.

ISSUE

Garmin has discovered an issue on some Garmin devices. In some environments, the ink on the glass display can delaminate over time. If the ink fully delaminates, the glass display could potentially become dislodged from the device housing.

While unlikely, it is possible that the glass display could fall from the device housing.

RESOLUTION

The delamination issue is apparent on affected devices. If the ink begins delaminating, you will notice the black border lightening. The border can also appear to bubble.

The photo shows a chartplotter that is partially delaminated. Area ① has unaffected lamination, shown by the normal black border of the chartplotter. Areas ② and ③ have become delaminated, shown by the gray areas (②) and the slight bubbling under the glass display (③).



If the ink on the glass display of your device shows signs of delaminating or dislodging from the device, immediately email pictures and serial numbers of the affected displays to MarineServiceAlerts@garmin.com. If there are questions about this service alert, call 888-754-5816.

If your device does not show signs of delamination, there is no known risk of the glass display becoming dislodged, and you do not need to contact Garmin product support. If you do see signs of delamination in the future, please contact Garmin product support at that time.

APPENDIX A – AFFECTED PRODUCTS

Part Number	Description
010-01140-00	GMI 20, Marine Instrument
010-01140-10	GMI 20 OEM Instrument
010-01141-00	GHC 20, Marine Autopilot Control
010-01142-00	GNX 20, Marine Instrument, standard LCD
010-01142-10	GNX 21, Marine Instrument, inverted LCD
010-01142-30	GNX Wind
010-01305-00	GPSMAP 7408
010-01305-01	GPSMAP 7608
010-01305-02	GPSMAP 7408xsv
010-01305-03	GPSMAP 7608xsv
010-01305-10	GPSMAP 7408 J1939
010-01305-11	GPSMAP 7608 J1939
010-01305-12	GPSMAP 7408xsv J1939
010-01305-13	GPSMAP 7608xsv J1939
010-01306-00	GPSMAP 7410
010-01306-01	GPSMAP 7610
010-01306-02	GPSMAP 7410xsv
010-01306-03	GPSMAP 7610xsv
010-01306-10	GPSMAP 7410 J1939
010-01306-11	GPSMAP 7610 J1939
010-01306-12	GPSMAP 7410xsv J1939
010-01306-13	GPSMAP 7610xsv J1939
010-01307-00	GPSMAP 7412
010-01307-01	GPSMAP 7612
010-01307-02	GPSMAP 7412xsv
010-01307-03	GPSMAP 7612xsv
010-01307-10	GPSMAP 7412 J1939
010-01307-11	GPSMAP 7612 J1939
010-01307-12	GPSMAP 7412xsv J1939
010-01307-13	GPSMAP 7612xsv J1939
010-01379-00	GPSMAP 7407
010-01379-01	GPSMAP 7607
010-01379-02	GPSMAP 7407xsv
010-01379-03	GPSMAP 7607xsv
010-01379-10	GPSMAP 7407 J1939
010-01379-11	GPSMAP 7607 J1939

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010-01379-12	GPSMAP 7407xsv J1939
010-01379-13	GPSMAP 7607xsv J1939
010-01395-00	GNX 120, Marine Instrument, 7-inch display, WW
010-01396-00	GNX 130, Marine Instrument, 10-inch display, WW
010-01510-00	GPSMAP 8417, Worldwide
010-01510-01	GPSMAP 8617, U.S and Canada G3 + LakeVü HD
010-01511-00	GPSMAP 8422, Worldwide
010-01511-01	GPSMAP 8622, U.S and Canada G3 + LakeVü HD
010-01512-00	GPSMAP 8424, Worldwide
010-01512-01	GPSMAP 8624, U.S and Canada G3 + LakeVü HD