

Garmin software UPDATE PROCEDURE

Symptom

1. Navigation screen freezes and the touch screen is unresponsive.
2. "GPS Firmware Update Complete" / "OK" is displayed for 5 seconds and reappears every 30 seconds.



For units experiencing the above symptoms, please perform the following update procedure.

1. First please update the Kenwood unit software from following Kenwood web-site before updating Garmin navigation software.
DNX7 series : after V.1.5.0
(DNX7000EX : after V.1.6.0)
DNX9 series : after V.1.7.0
<http://www.kenwood.com/cs/ce/mm/firmware/index.html>

<Navigation software update>

2. Press and hold the RESET button for 2-3 seconds, then release.
3. When the initial SETUP screen appears, immediately press the down arrow, then select FINSH.



4. Select the NAV screen by pressing the NAV hard key or the green bar.



5. Insert the update disc. The following prompt should then appear.



6. The unit will ask if you wish to update. Select YES. The update will start shortly after.

If the screen locks up before this screen appears. Please see
PROBLEMS UPDATING BELOW



Towards the end of the update process, the disc will eject automatically, but continue to finish the update. The update is complete when the AGREE screen appears.

NOTE: DO NOT TURN OFF POWER UNTIL THE UPDATE IS COMPLETED.



PROBLEMS UPDATING

If the unit locks up before the YES/NO prompt appears, press the RESET button and repeat the procedure with the disc in the unit. In this case, after selecting the NAV screen, the validating update should already be displayed. Please wait for the unit to give the YES/ NO prompt. It may be necessary to go through this process 2 to 3 times.