MARINE WARRANTY POLICY

Americas and Caribbean Rev. I 02/2019

WARRANTY STATEMENT

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES THE OWNER SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL GARMIN BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT OR FROM DEFECTS IN THIS PRODUCT. Some states do not allow the exclusion on incidental or consequential damages, so the above limitation may not apply to customers in those states.

Garmin retains the right to repair or replace the product or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

WARRANTY/PRODUCT REGISTRATION

Dealers/Original Equipment Manufacturers (OEM) are encouraged to register their customer's installation at https://dealers.garmin.com/drc/index.jspx or to encourage their customer to register their product within 30 days after the date of sale. Customers can register their Garmin branded products at https://my.garmin.com and Fusion® branded products at https://www.fusionentertainment.com/marine/register. If they do not have internet access, they can contact Garmin product support at 800-800-1020 or Fusion product support at 623-580-9000.

Product registration cards are not included with some units. Under these circumstances make sure you date your customer's sales receipt as this is his/her proof of purchase, or you may register your customer's installation at https://dealers.garmin.com/drc/index.jspx or https://www.fusionentertainment.com/marine/register.

When the dealer receives a Garmin/Fusion/EmpirBus™ branded product for service, proof of warranty is required. It can be verified in one of three ways:

The dealer can keep a record of customer names, serial numbers, and purchase dates; or
The customer can present his/her original sales receipt for proof of purchase; or
Dealer can go to the Garmin dealer registration portal (DRC) at https://dealers.garmin.com/drc.

In addition, to qualify for onboard warranty for Garmin/Fusion/EmpirBus branded products, Garmin requires proof of authorized installation by a Garmin certified entity or an authorized Garmin OEM boat builder. Garmin certified entity is defined as: an entity that has attended a Garmin certification training and holds a certificate from the National Marine Electronics Association (NMEA), MEI, AMEI or CMET certification or the American Boat and Yacht Council (ABYC) Electrical certification. Authorized OEM is defined by Garmin; please contact to confirm eligibility.

GARMIN MARINE WARRANTY

There are three types of marine warranties available to customers within the Americas and the Caribbean.

Type 1: Standard Marine Consumer Limited Warranty — Self-performed owner installed equipment
Type 2: Marine Certified Dealer Limited Warranty including Parts and Onboard — Installed by a Garmin and NMEA or ABYC certified installer
Type 3: Marine Authorized OEM Limited Warranty including Parts and Onboard — Installed by an authorized OEM boat builder

****Products not listed in Appendix 'A', Appendix 'B,' or Appendix 'C' of this policy are covered by the Garmin One-year Consumer Limited Warranty.**

Type 1: Standard Marine Consumer Limited Warranty — Owner Installation

1.1.0 Garmin/EmpirBus branded marine products listed in Appendix 'A' are warranted to be free from defects in material or workmanship for a period of two (2) years from the date the product was purchased by the first customer. Within this period Garmin International Inc. ("Garmin") will, at its sole option, repair or replace any components that fail in normal use. *GMS™ 10 network port expander is covered by the standard two (2) year limited warranty.

1.1.1 Fusion® branded marine products listed in Appendix 'C' are warranted to be free from defects in material or workmanship for a period of three (3) years from the date the product was purchased by the first customer. Within this period Garmin will, at its sole option, repair or replace any components that fail in normal use.

1.1.2 Products not listed in Appendix 'A' or Appendix 'C' are covered by the Garmin One-year Consumer Limited Warranty.

1.1.3 Such repairs or replacements will be made at no charge to the customer for parts and labor, provided that the customer shall be responsible for any transportation costs to Garmin.

1.1.4 Garmin will not pay for onboard labor or travel required for this standard limited warranty.

1.1.5 This standard limited warranty does not affect the customer's statutory rights under applicable laws or the customer's rights against the retailer arising from the sales/purchase contract. In the absence of any contrary applicable laws this standard limited warranty will be the customer's sole and exclusive remedy against Garmin, and neither Garmin nor its affiliated entities will be liable for any incidental or consequential damages for breach of any expressed or implied warranty.

Standard Limited Warranty Returns Procedure:

2.1.0 Customers and dealers should first contact a Garmin/Fusion/EmpirBus™ product support representative for technical assistance. After standard troubleshooting fault tests have been performed, a return material authorization (RMA) number will then be given. This RMA number is to be marked in plain view on the package being shipped to Garmin for the warranty service. This RMA number will act as a reference number for all parties involved. Technical assistance and request for an RMA can be made by contacting Garmin product support directly at:

Fusion:
North/South America and Caribbean Islands: 1-623-580-9000 or techsupport.na@fusionentertainment.com

Garmin and EmpirBus:
U.S., Caribbean Islands and nonlisted Latin and South American countries:
913-397-8200 or 800-800-1020 or Garmin.com/support
Canada: 866-739-5687 or Garmin.com/support
Mexico: 001-855-792-7671 or Garmin.com/support
Argentina: 0800-266-1634 or Garmin.com/support

2.1.1 The returned product must be shipped (insured) to Garmin with proof of purchase and the RMA number marked in plain view on the package. Regional shipping address will be provided by Garmin at the time of RMA.

2.1.2 Customers may choose to hire a certified dealer to perform this return procedure at the customer's expense.

Type 2: Marine Certified Dealer Limited Warranty including Parts and Onboard — Approved Dealer Installations

3.1.0 Garmin onboard warranty period is two (2) years for parts and onboard service provided that the Garmin/EmpirBus branded marine products listed in Appendix 'A' are factory new goods purchased from a Garmin/EmpirBus approved dealer and installed by a Garmin and NMEA or ABYC certified installation entity.

3.1.1 Garmin onboard warranty period is three (3) years for parts and onboard service provided that the Fusion branded marine products listed in Appendix 'C' are factory new goods purchased from a Fusion approved dealer and installed by a Garmin and NMEA or ABYC certified installation entity.

3.1.2 The warranty period commences from the date the Garmin/Fusion/EmpirBus branded products were purchased by the first retail customer.

3.1.3 Garmin onboard warranty reimburses labor and travel for the warranty service repair and/ or replacement for specific Garmin/Fusion®/EmpirBus™ branded products at set rates as defined in Appendix 'A' or Appendix 'C', as applicable. In the event that additional time is required, prior approval in writing must be obtained from the Garmin Marine Warranty administrator by email at marinewarranty@garmin.com. Under the onboard warranty, Garmin provides reimbursement for the cost of the maximum time allowed for that service, or the actual time for the service (whichever is less).

3.1.4 Installations made by a third party that is not a Garmin and NMEA or ABYC certified entity or is not approved by Garmin will be classified as owner installations and will therefore be covered by the Type 1: Standard Marine Consumer Limited Warranty described above or the Garmin One-year Consumer Limited Warranty.

3.1.5 Proof of Garmin onboard warranty coverage is required. Proof of warranty is composed of the following:

- Invoice with original date of device purchase, and
- Product serial number, and
- Proof of an authorized Garmin and NMEA or ABYC certified installation

3.1.6 Garmin onboard warranty does not affect the customer's statutory rights under applicable laws, nor the customer's rights against the retailer arising from the sales/purchase contract. In the absence of any contrary applicable laws, this onboard warranty will be the customer's sole and exclusive remedy against Garmin, and neither Garmin nor its affiliated entities will be liable for any incidental or consequential damages for breach of any expressed or implied warranty.

Onboard Warranty Procedure: Claim Form and Supporting Documentation

4.1.0 Customers should contact Garmin or a Garmin and NMEA or ABYC certified entity within 30 days of a product failure for warranty service. All customers and/or Garmin and NMEA or ABYC certified entities are required to perform standard troubleshooting fault tests in order to determine whether onboard warranty service is appropriate. After standard troubleshooting fault tests have been performed, a RMA number will then be given. This RMA number is to be marked in plain view on the package being shipped to Garmin for the warranty service. This RMA number will act as a reference number for all parties involved. Technical assistance and request for an RMA can be made by contacting Garmin product support directly at**:**

Fusion:
North/South America and Caribbean Islands: 1-623-580-9000 or techsupport.na@fusionentertainment.com

Garmin and EmpirBus:
U.S., Caribbean Islands and nonlisted Latin and South American countries:
913-397-8200 or 800-800-1020 or Garmin.com/support
Canada: 866-739-5687 or Garmin.com/support
Mexico: 001-855-792-7671 or Garmin.com/support
Argentina: 0800-266-1634 or Garmin.com/support

4.1.1 Each onboard warranty service must be accompanied by a warranty claim form, which must be completed in full and is used to track the claim. It is to be quoted in any matters regarding the claim.

4.1.2 Failure to complete the form fully; missing or insufficient information will delay in processing the claim and may result in claim denial.

4.1.3 A completed service report (invoice/work order) must be attached to the warranty claim form. The service report should include service time, shop rate, fault symptoms, repair remedy and should include reason for additional labor/travel/mileage if approved by Garmin.

4.1.4 Completed onboard warranty claim forms must be mailed, emailed or faxed to the marine warranty Administrator, including supporting documentation. All service dealers are required to provide the following documents with a claim form: a Service Report (section 6.1.4), a copy of the Original Proof of Purchase/Installation of the device and based on your location an IRS tax form (required with the first claim of the calendar year only). To request a copy please contact the Garmin Marine Warranty Administrator via email at marinewarranty@garmin.com. Allow 4 to 6 weeks to process the claim. Send completed claim form and documentation to:

Mail: Garmin International
1200 E. 151st Street
Attn: Marine Warranty Administrator
Olathe, KS 66062
Email: marinewarranty@garmin.com
Fax: 913-440-8280 Attn: Marine Warranty Administrator

4.1.5 Marine warranty claim forms can be found on the Garmin website at http://www8.garmin.com/support/warranty.html.

Type 3: Marine Authorized OEM Limited Warranty including Parts and Onboard — Approved OEM Boat Builder Installations

5.1.0 Garmin OEM Parts and Onboard Warranty period is two (2) years for parts and onboard service provided the Garmin/EmpirBus™ branded products listed in Appendix 'B' are factory new goods installed by an authorized OEM boat builder "OEM."

5.1.1 Garmin OEM Parts and Onboard Warranty period is three (3) years for parts and onboard service provided the Fusion® branded products listed in Appendix 'C' are factory new goods installed by an authorized OEM boat builder "OEM."

5.1.2 The warranty period commences from the date of vessel purchase by the first retail customer.

5.1.3 Garmin onboard warranty reimburses labor and travel for the warranty service repair and/or replacement for specific Garmin/Fusion/EmpirBus branded products at set rates as defined in Appendix 'B' or Appendix 'C,' as applicable. In the event that additional time is required, prior approval in writing must be obtained from the Garmin Marine Warranty Administrator by email at marinewarranty@garmin.com. Under the onboard warranty, Garmin provides reimbursement for the cost of the maximum time allowed for that service, or the actual time for the service (whichever is less).

5.1.4 Installations made by an OEM selected third party that is not a Garmin and NMEA or ABYC certified entity or is not approved by Garmin will be classified as owner installations and will therefore be covered by the Type 1 Standard Marine Consumer Limited Warranty described above or the Garmin One-year Consumer Limited Warranty.

5.1.5 Proof of OEM parts and onboard warranty coverage is required. Proof of warranty is comprised of:

- Invoice with original date of vessel purchase, and
- Product serial number; and
- Vessel hull number from an authorized OEM boat builder

5.1.6 Garmin onboard warranty does not affect the customer's statutory rights under applicable laws, nor the customer's rights against the retailer arising from the sales/purchase contract. In the absence of any contrary applicable laws, this onboard warranty will be the customer's sole and exclusive remedy against Garmin, and neither Garmin nor its affiliated entities will be liable for any incidental or consequential damages for breach of any express or implied warranty.

OEM Parts and Onboard Warranty Procedure: Claim Form and Supporting Documentation

6.1.0 Customers should contact Garmin/Fusion/EmpirBus, a Garmin and NMEA or ABYC certified installer or OEM dealership within 30 days of a product failure for warranty service. All customers, Garmin and NMEA or ABYC certified entities, OEM or OEM dealerships are required to perform standard troubleshooting fault tests in order to determine whether onboard warranty service is appropriate. After standard troubleshooting fault tests have been performed, a RMA number will then be given. This RMA number is to be marked in plain view on the package being shipped to Garmin for the warranty service. This RMA number will act as a reference number for all parties involved. Technical assistance and request for an RMA can be made by contacting Garmin product support directly at**:**

Fusion®:
North/South America and Caribbean Islands: 1-623-580-9000 or techsupport.na@fusionentertainment.com

Garmin and EmpirBus™:
U.S., Caribbean Islands and nonlisted Latin and South American countries:
913-397-8200 or 800-800-1020 or Garmin.com/support
Canada: 866-739-5687 or Garmin.com/support
Mexico: 001-855-792-7671 or Garmin.com/support
Argentina: 0800-266-1634 or Garmin.com/support

6.1.1 Each onboard warranty service must be accompanied by a warranty claim form, which must be completed in full and is used to track the claim. It is to be quoted in any matters regarding the claim.

6.1.2 Failure to complete the form, missing or insufficient information will delay in processing the claim and may result in claim denial.

6.1.3 **Vessel Hull Number from an authorized OEM boat builder is required to receive labor reimbursement for products listed in Appendix 'B' and Appendix 'C.'**

6.1.4 A completed service report (invoice/work order) must be attached to the warranty claim form. The service report should include: service time, shop rate, fault symptoms, repair remedy and should include reason for additional labor/travel/mileage if approved by Garmin.

6.1.5 Completed onboard warranty claim forms must be mailed, emailed or faxed to the Marine Warranty Administrator, including supporting documentation within 30 days of service completion. All service dealers are required to provide the following documents with a claim form: a Service Report (section 6.1.4), a copy of the Original Proof of Purchase/Installation of the device or vessel containing Garmin marine devices installed by the OEM, and based on your location an IRS tax form (only required with the first claim of the year). To request a copy, please contact the Garmin Marine Warranty Administrator via email at marinewarranty@garmin.com. Allow 4 to 6 weeks to process the claim. Send completed claim form and documentation to:

Mail: Garmin International
1200 E. 151st Street
Attn: Marine Warranty Administrator
Olathe, KS 66062
Email: marinewarranty@garmin.com
Fax: 913-440-8280 Attn: Marine Warranty Administrator

6.1.6 Marine warranty claim forms can be found on the Garmin website at http://www8.garmin.com/support/warranty.html

Warranty Exclusions

7.1.0 In addition to the limitations above, the warranty exclusions set forth below shall apply to the Standard Marine Consumer Limited Warranty, Marine Certified Dealer Limited Warranty and the Marine Authorized OEM Limited Warranty.

7.1.1 Installations not in accordance with the installation guidelines provided in the Garmin/Fusion/EmpirBus branded user/install manual will invalidate the warranty.

7.1.2 The warranty policy does not cover costs associated with non Garmin manufactured transducers, damage due to improper transducer configuration, and transducer replacements or haul-outs and launches. It also does not cover shop supplies, lost production time, or collateral damage.

7.1.3 The warranty policy does not cover product failures due to: shipping damage, accident, abuse or misuse, improper storage, alteration or unauthorized repair, corrosion, products on which the serial number has been tampered with, power spikes, vandalism, water ingress, submersion, or other acts of God (force majeure) or weather phenomena such as lightning, flash floods, spills of food or liquids, maladjustment of customer controls, etc.

7.1.4 The warranty policy does not apply if, Garmin/Fusion®/EmpirBus™ was not notified by the consumer of the alleged defect or malfunction of the product during the applicable limited warranty period.

7.1.5 The warranty policy does not apply if, the product was used with or connected to an accessory not supplied by Garmin/Fusion/EmpirBus or fit for use with Garmin/Fusion/EmpirBus branded product or used in a manner other than its intended use.

7.1.6 Garmin assumes no responsibility for damage incurred during installation.

7.1.7 Garmin onboard warranty does not extend to self-performed owner installed equipment or installations.

7.1.8 The warranty policy does not cover: incorrectly specified product, incorrectly specified transducers, incorrect transducer installation, transducer aeration problems, RF interference installation problems, existing onboard electrical systems noise, stray voltages, chart cartography errors, units subjected to or connected to the incorrect voltage supply level or voltage type.

7.1.9 The warranty policy does not cover LCD displays that exhibit faulty pixels that are within technical specifications as determined by Garmin or the Garmin approved LCD supplier.

7.2.0 The warranty policy does not cover: luxury software updates, system checkouts, or calibrations unless these aforementioned activities are done in accordance with the user/installation manual of the product that is being repaired/serviced.

7.2.1 The warranty policy does not cover products for which a suitable proof of purchase showing date, dealer/retailer, serial number, installation invoice (if required), cannot be demonstrated at the time of the request for warranty service.

7.2.2 The warranty policy does not cover sea trials. If, in exceptional circumstances, you have a specific case that warrants a sea trial, please contact the marine warranty administrator via email at marinewarranty@garmin.com.

7.2.3 Garmin assumes no responsibility for damage of non Garmin products connected to the GHP™ 12 or GHP Reactor™ mechanical/retrofit/solenoid autopilots.

7.2.4 The warranty policy does not cover damage or costs resulting from the connection of third-party products.

7.2.5 The warranty policy does not cover freight costs associated with the return of defective equipment to Garmin nor is such freight payable by Garmin.

7.2.6 The warranty policy does not cover water intrusion caused by high-pressure water sprayers or damage to products caused by harsh chemicals.

7.2.7 Garmin assumes no responsibility for damage, injury or costs incurred for incorrect EmpirBus system design, lack of redundancy, implementation of fail-safe mechanisms, incorrect installation, lack of system testing after installation, connected cabling, or improper use of EmpirBus Digital Switching Systems.

7.2.8 Garmin assumes no responsibility for costs incurred for the lack of submission to Garmin or retention of EmpirBus digital switching system graphics and configuration files not created and supplied by Garmin.

7.2.9 Digital switching systems are extremely flexible, and highly configurable. As such, Garmin does not, and cannot, accept responsibility for providing guidelines for every circumstance and eventuality that may be encountered when designing and installing a digital switching system.

7.3.0 The warranty policy does not cover Silva branded compasses.

7.3.1 The warranty policy does not cover costs associated with modified or painted products outside of manufacture specifications.

7.3.2 The warranty policy does not cover normal wear and tear or misuse, improper or insufficient care or maintenance.

7.3.3 The warranty policy does not cover costs associated to normal maintenance or replacement of parts or accessories that are not defined as a manufacture defect.

7.3.4. Product recalls — In the event Garmin chooses to recall a product from the field, we reserve the right to establish a fair rate (time, travel and hourly rate) for removal and replacement of such product based on a case-by-case situation.

7.3.5 Garmin reserves the right to refuse any warranty service claim it deems unfair or nonconforming to the policies and procedures set forth in this warranty document. In addition, Garmin reserves the right to refuse to pay warranty labor reimbursement to any service dealer it finds not performing quality work or manipulating this warranty policy in a way that is not in the interest of Garmin or the end user.

Product Returns

8.1.0 Any return of defective product must have an RMA number issued in advance.

8.1.1 The RMA is valid for 45 days from the date of issuance. Units must be returned to Garmin within this period, otherwise the RMA may be canceled.

8.1.2 Unmarked boxes or returns without RMA numbers will be returned to sender.

8.1.3 Freight costs — Inbound delivery to Garmin is the responsibility of the Garmin and NMEA or ABYC certified installation entity, OEM, dealer or the customer. Standard ground outbound shipping freight cost will be paid by Garmin. Overnight or second-day express delivery freight service is available at an additional cost, paid by the requester.

Appendix A

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Garmin and NMEA or ABYC Certified Installed Products
Two-year Warranty and Onboard Applies to the Following Specific Products

Garmin Marine Products	Labor	Travel	Garmin Marine Products	Labor	Travel
Radar Scanners			**Sensors**		
GMR™ 18HD /18HD+ / 18xHD	2 Hours	1 Hour	GXM™ 52 / 53 / GA™ 38	1 Hour	1 Hour
GMR 24HD / 24xHD	2 Hours	1 Hour	GPS 19x NMEA 2000®	1 Hour	1 Hour
GMR Fantom™ Radome Series	2 Hours	1 Hour	GPS 19x HVS	1.5 Hours	1 Hour
GMR Fantom Open-array Series	3 Hours	1 Hour	GSD™ 24 / 25 / 26 / GCV™ 10	1 Hour	1 Hour
GMR 424 / 62X / 122X / 252X xHD2	3 Hours	1 Hour	GC™ 10 / 12 / 100 / 200	0.5 Hour	1 Hour
Sailboat Mast Install (additional)	1 Hour	N/A	Garmin Heading Sensors	1 Hour	1 Hour
MFD Chartplotters			**Instruments**		
Required Software Update	0.5 Hour	N/A	GMI™ 20	0.5 Hour	1 Hour
GPSMAP® 6xxx / 7xxx Series	2 Hours	1 Hour	GND™ 10	1 Hour	1 Hour
GPSMAP 74xx / 76xx Series	2 Hours	1 Hour	gWind™ Series	1 Hour	1 Hour
GPSMAP 84xx / 86xx Series	2 Hours	1 Hour	GNX™ 20 / 21 / 120 / 130 / Wind	1 Hour	1 Hour
GPSMAP 8xxx / 85xx Series	2 Hours	1 Hour	GRID™ 20	1 Hour	N/A
GPSMAP 87xx Black Box	2 Hours	1 Hour			
GMM™ 150 / 170 / 190**	2 Hours	1 Hour	**GHP™ 10/V / 12 / 20 / Compact / Reactor™**		
GPSMAP 7x2 / 9x2 / 10x2 / 12x2	1 Hour	1 Hour	Pump (1.0, 1.2, 2.0, 2.1, smart)	3 Hours	1 Hour
GPSMAP 8x0xs / 10x0xs	1 Hour	1 Hour	ECU / CCU / GHP™ Gateway	1 Hour	1 Hour
GPSMAP 7x1 (s) (xs)	0.5 Hour	N/A	Shadow Drive™	2.5 Hours	1 Hour
echoMAP™ CHIRP / Plus	1 Hour	1 Hour	GHC™ 10 / 20	2.5 Hours	1 Hour
			Class A/B Drive Unit (Garmin)	2 Hour	1 Hour
VHF Radios / AIS					
VHF 200 / 200i / 300 / 300i	0.5 Hour	N/A	**Garmin Transducers*** **		
VHF 210 AIS / 210i AIS / 300 AIS	0.5 Hour	N/A	GT / CV Series In / Thru-Hull	2 Hours	1 Hour
VHF 115 / 215 / 215AIS / 315	0.5 Hour	N/A	Panoptix™ Series	2 Hours	1 Hour
Garmin AIS™ 300 / 600 / 800	1 Hour	N/A			
			Garmin Kicker Pilot / Gold		
EmpirBus™			Kicker Throttle Actuator	2 Hours	1 Hour
NXT DCM / Connect 50	1 Hour	1 Hour	Kicker Steering Actuator	2 Hours	1 Hour
NXT MCU / WDU	1 Hour	1 Hour	Gold Deck Mount Switch	1 Hour	N/A
Control SP12 / 8BP / SP8	1 Hour	1 Hour	Gold Compass / Drive Assembly	2 Hours	N/A

** Volvo Penta Glass Cockpit stand-alone and monitors are applicable
***Garmin transducer replacement includes up to $180.00 for haul-out and launch costs; invoices required

- **Products listed in Appendix 'A' must be installed by a Garmin and NMEA or ABYC certified entity for eligibility.**
- **Repair rate is your published shop rate up to a maximum of $115.00 per hour.**
- **Travel rate is $57.50 maximum per hour.**

Notes:
The above are the maximum allowances. The service report should reflect the amount of time claimed. Warranty service requiring extended labor or travel must have prior authorization from the Garmin Marine Warranty Administrator.
If within a reasonable distance, Garmin expects the installing dealer to carry out the onboard warranty service. In other situations, it is expected that the nearest service entity to the vessel will carry out the onboard warranty service, therefore keeping travel costs to a minimum. Should the travel time exceed what is preapproved, prior authorization from Garmin is required.

Appendix B

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Authorized OEM Installed Products

Two-year Warranty and Onboard Applies to the Following Specific Products

Garmin Marine Products	Labor	Travel
Radar Scanners		
GMR™ 18HD 18HD+ / 18xHD	2 Hours	1 Hour
GMR 24HD / 24xHD	2 Hours	1 Hour
GMR Fantom™ Radome Series	2 Hours	1 Hour
GMR Fantom Open-array Series	3 Hours	1 Hour
GMR 424 / 62X / 122X / 252X xHD2	3 Hours	1 Hour
Sailboat Mast Install (additional)	1 Hour	N/A
MFD Chartplotters		
Required Software Update	0.5 Hour	N/A
GPSMAP® 6xxx / 7xxx	2 Hours	1 Hour
GPSMAP 74xx / 76xx Series	2 Hours	1 Hour
GPSMAP 84xx / 86xx Series	2 Hours	1 Hour
GPSMAP 8xxx / 85xx**	2 Hours	1 Hour
GPSMAP 87xx Black Box	2 Hours	1 Hour
GMM™ 150 / 170 / 190**	2 Hours	1 Hour
GHP™ 10/V / 12 / 20 / Compact / Reactor™		
Pump (1.0, 1.2, 2.0, 2.1, smart)	3 Hours	1 Hour
ECU / CCU / GHP™ Gateway	1 Hour	1 Hour
Shadow Drive™	2.5 Hours	1 Hour
GHC™ 10 / 20	1 Hour	1 Hour
Class A/B Drive Unit (Garmin)	2 Hours	1 Hour
Instruments / Sensors		
GMI™ 20 / GC™ 10 / 12 / 100 / 200	0.5 Hour	1 Hour
GMS™ 10	0.5 Hour	N/A
GFS™ 10	0.5 Hour	1 Hour
Garmin Heading Sensors	1 Hour	1 Hour
gWind™ / GND™ 10	1 Hour	1 Hour
GNX™ 20 / 21 / 120 / 130 / Wind	1 Hour	1 Hour
GRID™ 20	1 Hour	N/A
EmpirBus™		
NXT DCM / Connect 50	1 Hour	1 Hour
NXT MCU / WDU	1 Hour	1 Hour
Control SP12 / 8BP / SP8	1 Hour	1 Hour

Garmin Marine Products	Labor	Travel
Sensors		
GXM™ 52 / 53 / GA™ 38	1 Hour	1 Hour
GPS 19x NMEA 2000®	1 Hour	1 Hour
GPS 19x HVS	1.5 Hours	1 Hour
GSD™ 24 / 25 / 26	1 Hour	1 Hour
GCV™ 10	1 Hour	1 Hour
Sounder/Combo		
STRIKER™ Plus	0.5 Hour	N/A
echoMAP™ CHIRP / Plus	1 Hour	1 Hour
echoMAP Touch Series	1 Hour	1 Hour
GPSMAP 152	0.5 Hour	N/A
GPSMAP 4x1 / 4x1s	0.5 Hour	N/A
GPSMAP 5xx / 5xxs	0.5 Hour	N/A
GPSMAP 7x1(s) / 7x1xs	0.5 Hour	N/A
GPSMAP 8x0xs / 10x0xs	1 Hour	1 Hour
GPSMAP 7x2 / 9x2 / 10x2 / 12x2	1 Hour	1 Hour
VHF Radios / AIS		
VHF 100 / 100i / 110 / 110i	0.5 Hour	N/A
VHF 200 / 200i / 300 / 300i	0.5 Hour	N/A
VHF 210 AIS / 210i AIS / 300 AIS	0.5 Hour	N/A
VHF 115 / 215 / 215 AIS / 315	0.5 Hour	N/A
Garmin AIS™ 300 / 600 / 800	1 Hour	N/A
Garmin Kicker / Gold		
Kicker Throttle Actuator	2 Hours	1 Hour
Kicker Steering Actuator	2 Hours	1 Hour
Gold Deck Mount Switch	1 Hour	N/A
Gold Compass / Drive Assembly	2 Hours	N/A
Garmin Transducers* **		
GT / CV Series In / Thru-hull	2 Hours	1 Hour
Panoptix™ Series	2 Hours	1 Hour
Fusion® Entertainment Products		
Stereo / Amplifier / Remote	0.5 Hour	N/A
Speakers (Pair)	0.5 Hour	N/A
Subwoofer	0.25 Hour	N/A

** Volvo Penta Glass Cockpit stand-alone and monitors are applicable

***Garmin Transducer replacement includes up to $180.00 for haul-out and launch costs; invoices required

- **Products listed in Appendix 'B' must be installed by an authorized OEM boat builder for eligibility.**
- **Vessel hull number is required on the claim form for validation.**
- **Repair rate is your published shop rate up to a maximum of $115.00 per hour.**
- **Travel rate is $57.50 maximum per hour.**

Rev. 'I' supersedes and replaces all previous warranties and is valid until superseded by a sequential revision.

Appendix C

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Garmin and NMEA or ABYC and OEM Certified Installed Products
Three-year Warranty and Onboard Applies to the Following Specific Products

Garmin Marine Products	Labor	Travel
Fusion True-Marine™ Products		
Stereo / Amplifier	0.5 Hour	N/A
Speakers (Pair)	0.5 Hour	N/A
Remote	0.5 Hour	N/A
Subwoofer	0.25 Hour	N/A

- **Products listed in Appendix 'C' must be installed by a Garmin and NMEA or ABYC certified entity or an authorized OEM boat builder for eligibility.**
- **Vessel hull number is required on the claim form for validation.**
- **Repair rate is your published shop rate up to a maximum of $115.00 per hour.**
- **Travel rate is $57.50 maximum per hour.**

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Marine Warranty Claim Form

Americas and Caribbean Rev. I 02/2019

Owner/Customer Information	Service Center Information
Name:	Name:
Address:	Address:
City/State/ZIP:	City/State/ZIP:
Country:	Country:
Phone #:	Phone #:
Hull #:	Contact:
Failure Date:	RMA #:
Repair Date:	Certification #:
Date of Purchase:	Work Order / Invoice #:
Email:	Email:

Repair/Exchange/Service Information

Unit Model	Original Serial Number	Replacement Serial Number
Unit Model	Original Serial Number	Replacement Serial Number

Reported Problem:

Corrective Action:

Preapproval: (Extra time requested): **YES** **NO** (If YES, approval email must be attached)

Labor: (Not to exceed published max. rate $115.00)	_____ Hours @ $ _____	**Total** $_____ (USD)
Travel: (Not to exceed Appendix max time & rate)	_____ Hours @ $ 57.50	
Additional Labor: (if preapproved by Garmin)	_____ Hours @ $ _____	
Radar Mast SVC: (If applicable, see appendices)	_____ Hours @ $ _____	
Haul-out & Launch: (If applicable, see appendices, max: $180.00)	$_____	

Service Center Signature: **Date:**

Required Documents for Onboard Warranty Reimbursement:
Completed Claim Form, Proof of Purchase/Installation or Vessel In-service Invoice, Work Order/Service Invoice for work completed, applicable tax document only required the first claim of the year (W-8 or W-9)

****Claim form must be completed in full and all documents submitted for submission to be valid.**

Mail to:
Garmin International
Attn: Marine Warranty Administrator
1200 East 151st Street
Olathe, KS 66062

Email to:
marinewarranty@garmin.com

Fax:
913-440-8280 Attn: Marine Warranty Administrator

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