SERVICE ADVISORY

NO.: 0941 Revision A

TO: Owners/Operators of Garmin Integrated Flight Deck Systems with a GWX 68 Weather Radar installed

DATE: 06 November 2009

SUBJECT: Erroneous 'GWX SERVICE' Message may be displayed

AFFECTED PRODUCTS

All Garmin G900X, G1000, and Embraer Prodigy™ systems with a GWX 68 installed and operating with GDU software version 9.05 or any prior version are affected.

DESCRIPTION

For all Affected Products, if the GWX 68 is not receiving valid AHRS data, the GDU displays the erroneous message 'GWX SERVICE – GWX needs service. Return unit for repair'. This condition may briefly occur during power-up or anytime that AHRS data is flagged invalid during normal operation.

PILOT ACTION

No pilot action is needed for this issue. The erroneous 'GWX SERVICE' message is temporary and will be removed when the GWX 68 begins receiving valid AHRS data. After the 'GWX SERVICE' message is no longer displayed, the G1000 system is fully operational.

NOTE

A correctly annunciated 'GWX SERVICE' message (indicates a GWX 68 failure condition that requires repair) will persist and remain in effect as long as the G1000 is powered on.

RESOLUTION

This issue has been corrected in GDU Software version 9.11 and later versions.

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